# PRATHAMESH KULKARNI Desktop Support Engineer

**Tesseract Soluction PVT LTD.**

PROFILE To obtain a challenging position in enterprise application integration environment where technology integrates with business functionalities

to enhance business process I look forward to the opportunities where I can use my analytical skills in combination with technical expertise to improve all phases of enterprise development, implementation, and

maintenance.

PROFESSIONAL SUMMARY

* **2.0 Year Of Experience in** Desktop Support Engineer / IT Engineer.
* Good hands-on experience on Windows Operating System Win 10/ Win 8,Win 11, Linux Operating system.
* involved in building a multi-node Operating system Installed and configured Different operating system.
* Skilled at troubleshooting Configured Networking and LAN WAN Issues.
* Experience in retrieving data from databases like MYSQL and Oracle Databases.
* Good Experience in Linux and Windows Operating system.
* Experience in Troubleshooting System OS problem and system problem .
* Experience in creating tables, partitioning, bucketing, loading and aggregating data using Hive
* Experience in using SQL, Databases, Command, IP /TCP concept
* Knowledge of Databases like mysql, MSSQL Queries.

EDUCATION **2018 - 2021**

**B.E In Computer Science**

SAVITRIBAI PHULE PUNE UNIVERSITY, PUNE

**2013-2017**

**Diploma**

MSBTE, Mumbai.

SKILLS & INTERESTS

* + Windows 10 • Windows 11 • Linux • LAN • WAN •TCP/IP • Microsoft Word • Excel
  + Databases • Mysql • MSSQL • Windows Firewall • Outlook Configure • System Admin

PROJECT DETAILS

**PROJECT 1 :**

* **Domain worked on : Retail domain**
* **Technologies used : Windows 10,TCP/IP,remote desktop,Outlook.**

**Roles and responsibilities:**

* Troubleshooting OS related issue.
* Resolve window related issue, Linux issue on remote.
* Formatting desktop and installing OS, Networking Issues.
* Providing client support on remotely.
* Solve IP related issue at client side.

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**PROJECT 2 :**

* + **Domain worked on : Health Care.**
  + **Technologies used : Linux, MSSQL.**

**Roles and responsibilities:**

* + - Support the application and resolve customer issues.
    - Troubleshooting application issues.
    - Strongly undestanding the application and provide basic trainning to client.
    - Provide customer support to on any desk.
    - Solving client issues and Keep client data on databases.
    - Solve the client issues on desktop or offline nature.
    - Handle client data in databases and provide necessary data to client.

PERSONAL DETAILS:  
NAME : Prathamesh Kulkarni.

Gender : Male.

DOB : 21/07/1998

ADDRESS :Sarswati Nagar,Panchavati, Pune – 422003.

DECLARATION I do here by declare that the above information is true and complete to the Best ofmy knowledge and belief.

Name: Prathamesh Kulkarni. Place – Pune.